Child Caregiver Screening

High standards help you rest easy

Care.com® BackupCare℠, provided by Parents in a Pinch, puts all child care providers through an extensive screening process for experience, flexibility, responsibility and nurturing. Only those who meet stringent criteria and can produce at least three recent child care references may continue the process.

Evaluation of knowledge and experience
Care.com BackupCare specialists evaluate each candidate’s background and style using open-ended questions and hypothetical scenarios. Candidates are screened for knowledge of child development, limit-setting techniques and the degree to which the candidate shows warmth, creativity, know-how, humor and flexibility.

Reference and background checks
The candidate’s references are always checked by phone. Care.com BackupCare specialists also verify each caregiver’s Social Security number and documentation, insuring her ability to work in the United States. Candidates then undergo a criminal record background check, which covers the previous seven years; Care.com BackupCare specialists also check the National Sex Offender Public Registry.

Training
Candidates are oriented on agency rules, procedures and expectations. In addition, many caregivers are certified and trained in Infant and Child CPR.
Ongoing support
Once a caregiver joins the network, Care.com BackupCare specialists follow up with clients by email or phone after each job the caregiver completes to ensure that the caregiver has maintained high standards of care.